

# The Travelling Agent

## Indemnity

At The Travelling Agent, we take great care in planning and coordinating travel arrangements with reputable suppliers, ensuring that our clients receive exceptional service. However, in booking travel arrangements on your behalf, we act as an intermediary between you (the client) and the various service providers, including airlines, accommodation establishments, transport operators, tour companies, and other related suppliers.

By proceeding with a booking through The Travelling Agent, you acknowledge and agree to the following:

### **1. Third-Party Service Providers**

While we endeavour to work only with reliable partners, we do not own or operate the third-party services booked on your behalf. As such, we cannot accept liability for the acts, omissions, errors, or failures of these service providers or any loss, damage, injury, delay, or inconvenience that may arise.

### **2. Changes and Cancellations**

All travel arrangements are subject to the terms and conditions of the relevant service providers. These may include change fees, cancellation penalties, or non-refundable conditions, which are beyond our control. We will always do our utmost to negotiate on your behalf and keep you informed throughout the process.

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### 3. **Travel Requirements and Documentation**

It is the responsibility of the traveller to ensure that they meet all entry and transit requirements for their destination, including passport validity, visas, vaccinations, and other health regulations. While we provide guidance and support, final responsibility lies with the traveller to verify all necessary documentation and requirements before departure.

### 4. **Force Majeure and Unforeseen Circumstances**

The Travelling Agent shall not be held liable for any disruption, delay, or cancellation due to circumstances beyond our control, including but not limited to weather conditions, natural disasters, government actions, civil unrest, pandemics, or technical faults.

### 5. **Indemnity**

You agree to indemnify and hold harmless The Travelling Agent, its directors, staff, and representatives from and against any and all claims, damages, losses, liabilities, costs, or expenses (including legal fees) arising out of or in connection with your travel arrangements, except to the extent caused by our proven negligence or wilful misconduct.

We are committed to acting in your best interest at all times and aim to provide clarity, transparency, and support throughout your travel journey.

Please do not hesitate to reach out if you have any questions about your itinerary, travel requirements, or the contents of this indemnity.